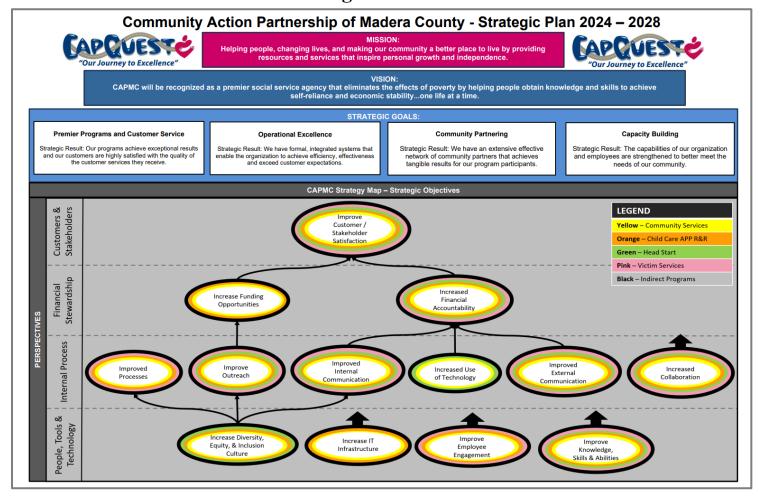
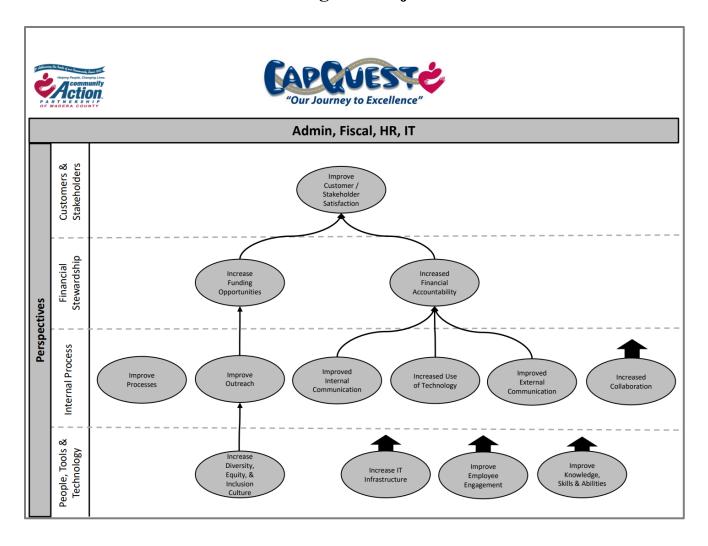
COMMUNITY ACTION PARTNERSHIP OF MADERA COUNTY, INC.

CAPQuest Strategic Plan 2024-2028 Fiscal

Strategic Plan Poster



Indirect Program Objectives



Fiscal Goals, Initiatives and Measures

<u>OBJECTIVE</u> <u>COMMENTARY</u>	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>
	All Fiscal employees	- Identify and contact useful representatives at funding sources; create a directory and organize by potential technical, authorization, and fundraising assistance -Develop relationships; check-in quarterly with representatives, semi-annually in-person meets with local funding sources -Attend yearly classes where government agencies send	-Directory creation and maintenance -Create tracking sheet for meetings -Create tracking sheet for class attendance Within 6 months Update: Directory and tracking sheet templates created
		management and senior representatives	

<u>OBJECTIVE</u> <u>COMMENTARY</u>	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>
Implementing an	Daniel Seeto	-Ensure sufficient	-Determine financial
automated payroll		funding	viability
system would create			
efficiencies		-Obtain bids and	-Begin obtaining bids
processing bi-weekly		technical specifications	within 9 months
payroll and improve			
CAPMC's overall		-Setup account, coding,	-Develop general
capacity. It would		and access for	structure within 15
also improve		departments and	months
tracking over		employee levels	
employee held assets,			-Begin implementation
onboarding, changes		-Coordination and	after 15 months
to various employee		implementation with	
statuses, and pulling		selected vendor	Update:
information.			
			On hold

<u>OBJECTIVE</u> <u>COMMENTARY</u>	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>
Timely budget updates would improve decision making for	All Fiscal employees	-Monthly budget communications for all departments	-Create tracking sheet for budget meetings and updates within 6 months.
departments.		-Develop single-sheet budget updates for HELP center and other homeless funding -Review each process for potential automation possibilities	Monthly budgets: Partial HELP Center tracking: complete Review: Partial

OBJECTIVE COMMENTARY	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>
Interdepartmental communication is limited for many within the agency. Having routine meetings would both humanize the relationships and provide opportunities for personnel to understand the work involved from all sides.	Fiscal	-Monthly or bi- monthly rotations matching up departments - Fiscal to meet with various departments for scheduled sit-downs or lunches to discuss various facets of the agency or to improve interpersonal relationships.	-Create tracking sheet for department meet-ups within 6 months. Update: Not implemented

OBJECTIVE COMMENTARY	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>
Improving employee proficiency with Microsoft Excel will save time and allow for better optionality when developing performance metrics or other reports.	Fiscal	-Improve understanding of different functions in excel -Improve application of different functions for different datasets -Fiscal to review existing spreadsheets and processes, then pick relevant examples for discussion. CFO will break down all functions contained within sheets and determine potential efficiency gains or presentation differences	-Create tracking sheet for quarterly demonstrations within 6 months. Update: One class was held covering sorting, using filters, conditional cell selection and formula copying, utilizing macros, and pivot tables

OBJECTIVE COMMENTARY	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>
Many employees at the agency struggle with "creative" or open-ended writing prompts that are part of most grant applications. A grant writing course would improve CAPMC's chances at being awarded grants.	Fiscal	-More focused understanding of grant writing -Improved verbiage and linkage for fiscal to programmatic narratives	-Attend trainings; Enroll participants in Fresno State continuing and global education courses for grant writing and management. -Record when employees enroll in courses. - Within 6 months Update: One employee enrolled in CSUF CGE for grant-writing

OBJECTIVE COMMENTARY	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>
Fiscal staff should be able to confidently answer questions and refer potential clients to various programs within CAPMC. Many clients of the agency qualify for more than one of the programs offered.	Fiscal	-Accounting Program Managers should have a clear understanding of program requirements -Employees should have an understanding of what services CAPMC offers and direct reference points in each department.	-Cross training sessions -Fiscal staff will learn programmatic concepts and eligibility levels for their programs then cross-train within fiscal. -Create tracking sheet for internal training sessions. - Within 12 months Update: Not implemented

Fiscal Organizational Chart

