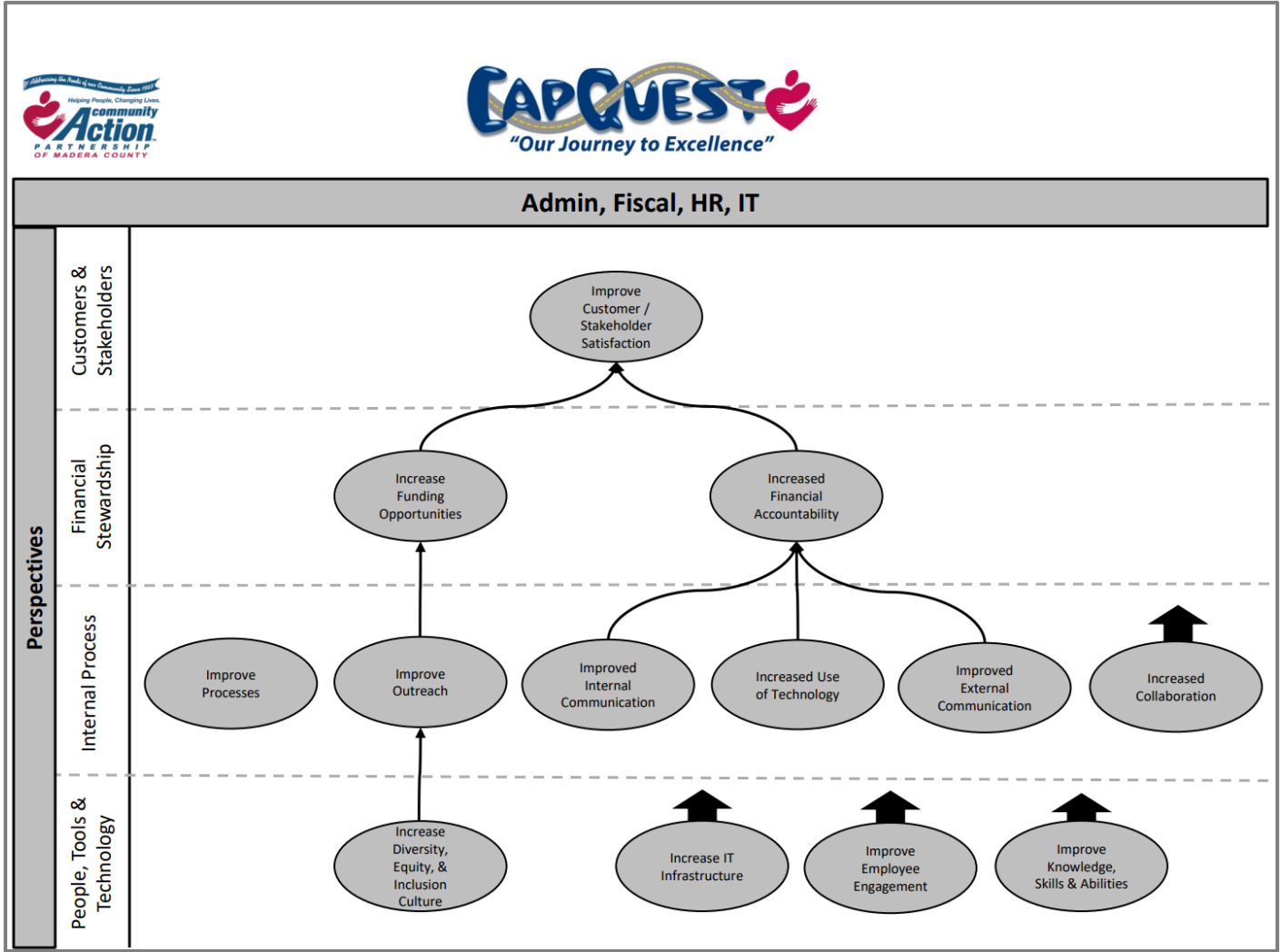





Indirect Program Objectives







Information Technology Goals, Initiatives and Measures

<u>OBJECTIVE COMMENTARY</u>	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>	<u>2024 STATUS</u>
The Information Technology Department is understaffed with just 2 employees. There is vacancy in IT Communication Specialist & IT Network Specialist positions.	IT Dept.	<ul style="list-style-type: none"> Develop networking connections with other Agencies/Schools Expand recruitment process at colleges/job fairs. Develop IT Internship program. 	<ul style="list-style-type: none"> Hire new staff to fill vacant positions. Proj. Completion June 2026 <p>Update: IT Communication Specialist position has been filled April 2024. IT Network Specialist position is currently not being recruited for due to the position being contracted.</p>	

<u>OBJECTIVE COMMENTARY</u>	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>	<u>2024 STATUS</u>
Build upon the skills and knowledge of current IT staff. Technology continues to change and reshape our way of performing duties, keeping up with these new changes to ensure CAPMC's network is safe.	IT Dept.	<ul style="list-style-type: none"> Discuss with staff on IT strategic goals and IT areas of improvements. Determine training needs on those areas. 	<ul style="list-style-type: none"> Enroll and complete training courses Achieve certifications were necessary for trainings Proj. completion June 2026 <p>Update: A new IT Strategic Plan was released in December 2023 and was provided to IT staff. Had meeting to discuss the goals and the Strategic Plan in January 2024.</p>	 

			On going discussion with staff about any training needed for them.	
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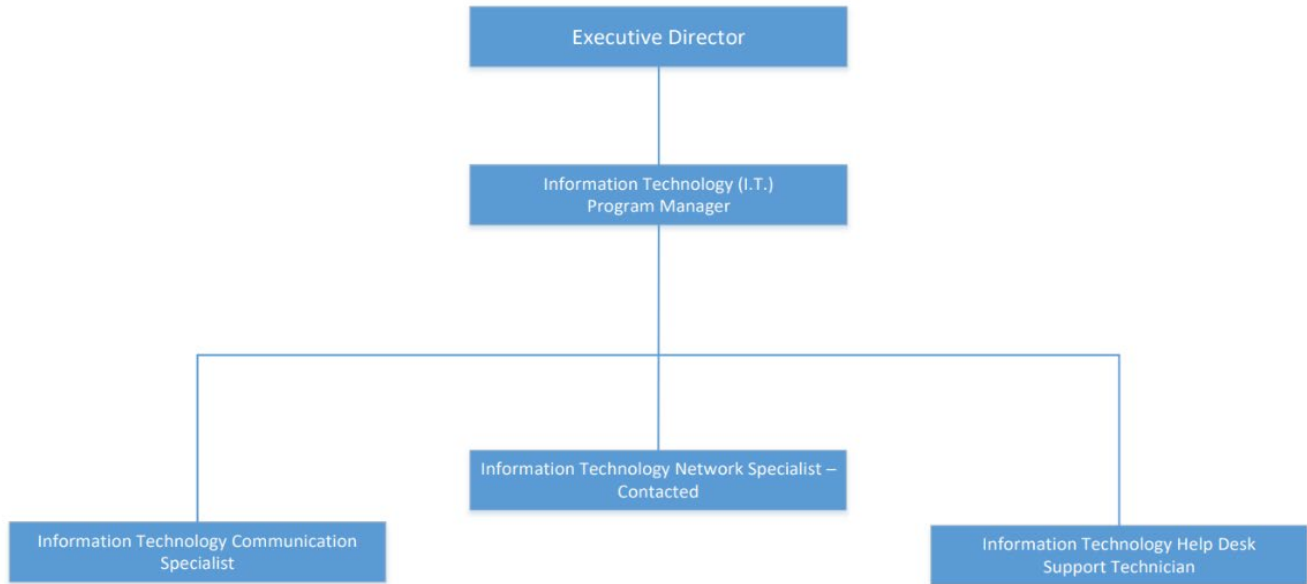
<u>OBJECTIVE COMMENTARY</u>	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>	<u>2024 STATUS</u>
Being able to collaborate and distribute information in a more universal way for all employees so, upgrading CAPMC's intranet (CAPnet) system to new M365 platform which will allow work flows in M365 to facilitate job duties.	IT Dept.	<ul style="list-style-type: none"> Survey staff of use for existing Sharepoint Deploy M365 Sharepoint with updated contents Redesign Sharepoint site for Agency. Recreate IT Service request system Recreate Maintenance request system 	<ul style="list-style-type: none"> Compare usage of old Sharepoint site from last 90 days for old Sharepoint and first 90 days of new Sharepoint Proj. completion December 2024 <p>Update: New CAPnet (Sharepoint) site has been released in 9/2023. Feedback from staff has been very positive on the new CAPnet site. The new IT Service Request was also released. Planning to update the Maintenance request system by August 2024</p>	

<u>OBJECTIVE COMMENTARY</u>	<u>OWNER</u>	<u>INITIATIVES</u>	<u>MEASURES</u>	<u>2024 STATUS</u>
CAPMC utilizes a Watchguard network firewall that is over 4 years old and it does not have the new capabilities of detecting threats and suspicious traffic like some of the newer "Next-Gen (NG) Firewall" appliances so	Xai Vang	<ul style="list-style-type: none"> Begin researching for different firewalls that will integrate with CAPMC's backend network and devices. Gather quotes for cost of new firewall system. 	<ul style="list-style-type: none"> Review security logs of existing network firewall Compare previous firewall logs to new firewall logs after it has been installed. Proj. completion Sept 30 2023. <p>Update: A new Barracuda Network firewall has</p>	  

updating the current firewall to a NG firewall will provide more range of security to CAPMC's network infrastructure.			been installed upgrading the previous WatchGuard firewall on June 2023.	
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Information Technology Organizational Chart

INFORMATION TECHNOLOGY (I.T.)



Established 08/2020

Revised June 2024